

BEFORE THE FORUM

FOR REDRESSAL OF CONSUMER GRIEVANCES

IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of June 2018

C.G.No:63/2018-19/Vijayawada Circle

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

**D.Ganesh,
Thummalapalle,
Nandivada,
Krishna- Dist.**

Complainant

AND

- 1. AAO/ERO/T/Guidivada**
- 2. AE/O/Nandiwada**
- 3. ADE/O/Gudivada**
- 4. DE/O/Gudivada**

Respondents

ORDER

- 1. Complainant Sri D. Ganesh, Thummalapalli village, Nandiwada of Krishna – District filed a petition before the Forum regarding conversion of bills from LT category -3 to HT for service numbers: 6111436000630 and: 6111436000631.**
- 2. The Respondent No. 1 in written submission to the Forum submitted that Respondent No. 3 had initially recommended to issue bills in HT for the month of 3/2018 in respect of service no; 6111436000631 but later withdrawn his recommendations stating that RMD has not exceeded 100 HP continuously for 3 months and hence manual HT bill in respect of Sc.No: 6111436000631 served to the consumer was taken back and the same has not been effected to the consumer master.**
- 3. The Respondent No. 1 also submitted that there was no recommendation from the Respondent - No.3 for billing of Sc.No: 6111436000630 in HT. The complainant was intimated with the fact of withdrawal of HT billing to his service.**

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DATE 28/6/18

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4. The Respondent No.1 also enclosed a written statement by the complainant addressed to the Respondent No. 3 wherein the complainant expressed his satisfaction for resolving of his grievance.
5. Complainant when contacted by the Forum on 22.05.2018 at 1.20 PM, expressed his satisfaction for resolving his grievance.
6. Since the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401,4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 26th day of June 2018.

Sd/-	Sd/-	Sd/-	Sd/
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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